Single Step Wags

Your key to a successful program



www.originalworks.com 518.584.9278

Customer Service: cs@originalworks.com

General: info@originalworks.com Finance: finance@originalworks.com

Getting started

We frome As the Coordinator of your program, you play an important role. To have the most successful program, please read this guide and keep it handy for reference.

Supply Box

Artwork Instructions

Prepaid Postage Labels

Coordinator Care Center

Program Promotion

Magnet Phase

Order Phase

Product Distribution

Additional Orders

Customer Service

Shipping Form A

Shipping Form B

Shipping Form C

Shipping Form F (Fix-It)

Blank Order Form



Your supply box has arrived! This box contains what you need to run a successful program.

1. Review the contents. If you are missing anything, reach out to our Customer Service Team right away.

What's inside?

- Program Checklist to keep you on track
- Art Instructions- Share with anyone involved in the creation process
- Art Paper- This can be found in reams of 250 sheets, and/or individual packed sheets.
- 2. Your program schedule was emailed to you. If you do not have it, please contact your Account Manager.

Prepaid postage labels



Your prepaid UPS return service labels may arrive printed in your supply box. If they are not in your box, you will receive an email that has your labels. Please print the label and securely tape it to the box when you send your artwork and orders.

Can't find them? Contact our Customer Service Team

Coordinator

The Coordinator Care Center is available 24-7 and has everything you need to run your program.

From important documents, forms and lesson plans to FAQ's, videos and program promotion ideas, it's all available online for you to access anytime!

Visit: www.originalworks.com/customer-care Password: CCC2425

Program promotion

While students are busy creating their masterpieces, it's time to start promoting your program. The more excitement you can build with the students, staff, and families, the more your profits will grow!

PROMOTE!

O Look What's Coming Letter

Send home copies of the letter and share it on your website & social media. Copies are at the back of this guide and in the Coordinator Care Center

O Tell Everyone

Announce the program in your school newsletter, on your website and/or social media sites.

O Get Excited!

Talk about the program. When students are excited about the program, they are more likely to share and talk about it with their families.

Fundraiser Greative Opportunity An opportunity of support your child and our school through the Original works program. Capture a Memory Onder custom Responses teaturing your child's very own master piece. Fear More information about this existing original is wallable online: own.originalwords.com/parents Criginal Be on the lookout for ordering information coming home soon!

Jook What's Coming

Art-based

eMarketing Tools

We've made promoting your program easy!

Visit the Coordinator Care Center online for ideas, templates, graphics and much more!

Checkout these tabs:

- ★ eMarketing Kit/Promotion
- ★ Image & Video Library
- ★ Social Media Promotion

www.originalworks.com/customer-care Password: CCC2425

Magnet phase

Once students have completed their masterpieces, they are sent to Original Works where each artwork is reproduced on a Preview Magnet that will be sent home with the option for families to purchase it.

1. Prepare Artwork for Shipment

 Organize the artwork in folders by class & grade (your family packets will be returned in the same way for easy distribution)

2. Shipping Form A

• Complete & return with your artwork

3. Ship

- Using one of the prepaid UPS return service labels, send the artwork & Shipping Form A.
- · Take the package to an UPS Shipping Center

4. Late Artwork

- If a student missed the opportunity to submit artwork during the Magnet Phase, they may submit an order and artwork during the order phase
 - They will not receive a preview magnet
- Please HOLD the artwork until you send your orders
- We will send you 10 pre-stuffed packets with your Preview Magnet Packets. Add the Artwork to the packet and send it home with that student. Families can order the products they'd like, including a Magnet, and send the ARTWORK and Order Form back to school with their payment.



Stay on schedule. If your orders arrive AF-TER the scheduled date, order processing will be delayed until the next slot becomes available. We cannot guarantee delivery dates for late arriving orders.

Original Works will reproduce a Preview Magnet for each artwork sent in.

The magnets will be packed with the original artwork, order form, product brochure & pricing letter.

Ordering process

Orders

1. Send home packets

 Each order form has the students artwork printed on it. It is important for families with multiple students to ensure they order from the correct order forms.

2. Collect orders.

- Families will return order form, payment and unpurchased magnets.
- Record the number of preview magnets sold on Shipping Form B

3. Prepare orders for shipment.

If families are ordering more than the preview magnet:

- We recommend making copies of the completed order forms for your records
- Organize the orders in folders by class & grade

4. Shipment.

- · Complete & return Shipping Form B.
- Using your 2nd prepaid label, send order forms & Shipping Form B to Original Works.

Preview Magnet Purchases

- Families wishing to purchase only the Preview Magnet, simply check the box on line #1 of the Order Form and return the form with payment and keep the magnet.
- You do not need to send us the order forms for Magnet only purchases.
- Keep track of the number of magnets purchased, that number needs to be recorded on Shipping Form B.
- If the magnet is not being purchased, it should be returned to the school.
 - Unpurchased magnets should NOT be sent back to Original Works.
 You will not be charged for these magnets.

Shipping Costs

Completed orders ship free to the school when orders reach \$300 or more in wholesale value. For orders less than \$300 a \$25 shipping fee applies.

Payment

- Families make all payments for orders to your school/organization. Payment should not be made directly to Original Works
- We recommend you deposit all the monies collected.
- Payment is due upon receipt of invoice.
- Your invoice will be emailed to the billing contact listed on your confirmation.

How to pay your invoice:

- ★ Checks or eChecks made payable to Original Works
- ★ Credit Card. Please call: 518.584.9278

Product distribution

Celebrate! This is the most exciting time! Your keepsakes have arrived and it's time to distribute.

1. Orders Arrive

• Orders ship based on your confirmed program dates and the arrival of your artwork.



 Orders are organized in the same manner that the artwork/orders were sent to OW.

2. Student Order Packages

- Each pack contains the student's original artwork, order form, products ordered & care instructions.
- Ceramic mugs are labeled and packed separately in the same shipping box as the artwork.

Additional of des

Additional and late orders are common and we encourage you to send them to us for processing.

1. Collect Orders

- Late orders include both new and re-orders from families who ordered previously
 - If an order was placed already from the artwork, you do not need to send the artwork again. Provide the order form number and description of artwork on Form C. Email to lawfi@originalworks.com
 - If additional order forms are needed, a blank one is provided at the back of the guide or in the Coordinator Care Center. **OW will assign an order # when it arrives.**

2. Form C

· Complete and send with orders

3. Payment & Fees

- Your first set of additional orders is shipped back to the school for free. Subsequent sets of orders are subject to a nominal \$10 shipping fee.
- Your orders earn the same profit as your primary order!

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Delivery dates for additional orders are not guaranteed for specific arrival dates.

Customer service

Although we thoroughly inspect all orders before shipping, occasionally a less than perfect order gets through. We call this a "Fix-It". If it happens, our Customer Service team is ready to assist!

1. What is a "Fix-It"?

- If the order/product meets one or more of the following criteria:
 - ★ Material defect: broken mug, chipped tile, hole in towel etc.
 - ★ Incorrect product: ordered a magnet and received note cards
 - ★ Improper reproduction: artwork is upside down or the wrong image
 - ★ Missing product: you were invoiced for a product but never received it.

2. Shipping Form F

- Please complete ALL the information and return to Original Works. We will process your Fix It and ship it back to the school.
- If you do not need to send the artwork, you can email the form to lawfi@originalworks.com
- ★ Do we need to send the original artwork back?
- ★ YES:
- ★ Color quality issues
- ★ Image blurriness
- ★ Incorrect image
- ★ NO:
- ★ Item is missing
- ★ Item is damaged
- ★ Incorrect item made

Customer Service Team 518.584.9278 cs@originalworks.com 8:00 am- 4:00 pm EST

3. What is not a "Fix-It"?

- We produce Artwork "As Is", and do not modify the artwork in anyway.
 - **★** Examples include:
 - ★ We cannot remove pencil lines or ink that has come thru from writing on the back of the art
 - ★ The entire 8 ½" x 11" piece of artwork is captured. This means:
 - ★ If there is a lot of empty or white space on the paper, there will be a lot of empty or white space on the product
 - ★ A small drawing will be a small image. We do not "zoom in" or crop to the image
 - ★ The image on the product is reproduced in proportion with the product it's on.
 - ★ Details missing that were drawn 1" or closer to the edge
 - ★ Images appearing too light or too small on a product

Please review and follow Art Instructions. We can not be held responsible for redoing products that do not comply with our stated art instructions.

4. Image Retention

- Original Works keeps images on file for a fixed period of time. If you are submitting a Fix-It after the dates listed below, you may be asked to provide the artwork
- ★ Fall Programs: March 1
- ★ Spring Programs: September 1

For Internal Use	
CODE	
Rec'd By	
Date	



Complete and include this form with your artwork

School/Organization		
School/Organization Name:		School Code:
Shipping Address:		
City:	State:	Zip:
Contact Name:		Phone #:
Weekdays you will be closed:		
Artwork Details		
# of Artwork Sent:	Number of classes:	

Important Information

- Original Works cannot accept late artwork for the magnet phase of the program
- Late artwork can be submitted with the order phase of the program, but will not receive a Preview Magnet
- If you are unable to complete the program and send in orders, the school/organization will be responsible for paying 100% of the Preview Magnets produced.

Shipping Information

- O Please do not send artwork in individual bags
- O Organize by teacher/grade
- O Use the provided prepaid UPS return service label
- O Drop off at any UPS shipping center location
- O Send to:

Original Works 54 Caldwell Road Stillwater, NY 12170 518.584.9278

For Internal Use	
CODE	
Rec'd By	
Date	



Shipping Form B SS Preview Magnet Program | Orders

Complete and include this form with your orders				
School/Organization				
School/Organization Name:		School Code:		
Shipping Address:				
City:	State:	Zip:		
Contact Name:		Phone #:		
Weekdays you will be closed:		JL		
Order Details				
# of Orders Sent:				
Magnet Details				
Total \$ collected for your program:	# of Preview Ma	gnets purchased:		
Payment Information Vour invoice will be empiled to you after your r	aradauta haya shissa	ad		

- invoice will be emailed to you after your products nave snipped
- Payment is due upon receipt of invoice
- If you require a Purchase Order # on your invoice, please provide the #:
- Questions on your invoice or about payment? Contact finance@originalworks.com

If the total amount of all your orders is less than \$300 wholesale, a \$25 shipping will be added to your invoice.

Shipping Information

- O Please do not send orders in individual bags
- O Do not return unpurchased magents. Please recycle or reuse them.
- O Organize by teacher/grade
- O Use the provided prepaid UPS return service label
- O Drop off at any UPS shipping center location
- O Send to:

Original Works 54 Caldwell Road Stillwater, NY 12170 518.584.9278

For Internal Use				



Complete and include this form with your additional orders

School/Organization				
School/Organization Name:		School Code:		
Shipping Address:				
City:	State:	Zip:		
Contact Name:		Phone #:		
Weekdays you will be closed:		# of Artwork Sent:		

Additional Orders Instructions

- If an order was already placed for the artwork, you do not need to resend it. Complete the information below.
- For artwork that was not previously sent, please send with order form attached.

Orders (for artwork of	on file)
Order Form #:	Artwork description:
Artwork Orientation: Portrait (V	/ertical) Landscape (Horizontal)
Order Info. Products & Quantity:	
Order Form #:	Artwork description:
Artwork Orientation: Portrait (V	/ertical) Landscape (Horizontal)
Order Info. Products & Quantity:	
Order Form #:	Artwork description:
Artwork Orientation: Portrait (V	/ertical) Landscape (Horizontal)
Order Info. Products & Quantity:	

Payment Information

- Your invoice will be emailed to you after your products ship. Payment is due upon receipt of invoice
- If you require a Purchase Order # on your invoice, please provide the #:
- Questions on your invoice or about payment? Contact finance@originalworks.com

Your first set of additional orders ships to the school free. Any subsequent shipments will be subject to a \$10 shipping fee.

Shipping Information

- Sending artwork? Mail to: Original Works, 54 Caldwell Road, Stillwater, NY 12170
- No artwork to mail? Email the completed form to: lawfi@originalworks.com

For Internal Use	
CODE	
Recv'd By	
Date	

School/Organization

School/Organization Name:



Complete and include this form with your additional orders

Shipping Address:				
City:			State:	Zip:
Contact Name:				Phone #:
Weekdays you will be closed:			# of Artwork Sent:	
Instructions				
Complete the infor	rmation below. Order F	orm # and Descri	ption of art are rec	uired from processing
Fix-It				
Order Form #:	Artwork Orientation:	Portrait (Verti	cal) Landsca	ape (Horizontal)
Artwork description:				
Products & Quantity & Problem (ie	:1 Grande Mug, Broken Handle):			
Student Name/Teacher/Grade:				
Order Form #:	Artwork Orientation:	Portrait (Verti	cal) Landsca	ape (Horizontal)
Artwork description:				
Products & Quantity & Problem (ie	: 1 Grande Mug, Broken Handle):			
Student Name/Teacher/Grade:				
Order Form #:	Artwork Orientation:	Portrait (Verti	cal) Landsca	ape (Horizontal)
Artwork description:				
Products & Quantity & Problem (ie	:1Grande Mug, Broken Handle):			
Ctudent Name /Teacher/Crade				

Shipping Information

- Sending artwork? Mail to: Original Works, 54 Caldwell Road, Stillwater, NY 12170
- No artwork to mail? Email the completed form to: lawfi@originalworks.com





★Instructions:

• Pricing information can be found on a separate sheet in your packet.

- Original Works does not modify artwork:
- ★ We capture the full 8.5" x 11" artwork and reproduce it proportionally to each product.
- ★ Artwork that is *too light* or *too small* will appear that way on finished products.
- ★ Details such as names or dates closer than 1" from the edge may be cut off during production.
- ◆ Place a "T" on the back of the artwork in pencil to indicate the TOP.
- ❖ For more details please visit: www.originalworks.com/parents

School/Organization—————
Teacher/Grade
Student Name (First & Last)
City, State
Phone
_r Email

Use Only			
PRODUCT	•	aty.	\$ AMOUNT
15 oz. Ceramic Grande Mug	1		
Key Chain	2		
11 oz . Ceramic Mug	3		
Beverage Hugger	4		
Tree Ornament	5		
Tile/Trivet	6		
Wreath Ornament	7		
Lens Cloth (Single)	8		
Snowflake Ornament	9		
Mini Art Easel	10		
Wind Spinner	11		
Holiday Sweater Ornament	12		
Star Ornament	13		
Mouse Pad	14		
Oven Mitt	15		
Pillowcase	16		
Quilt Block	17		
Kitchen Towel	18		
Jar Opener -6"	19		
Canvas Tote Bag	20		
Magnet	21		
Notecards (Set of 8)	22		
Artwork Print	23		
White Matted Print - 8" x 10"	24		
Black Matted Print - 8" x 10"	25		
Memo Pad	26		
Sketchbook	27		
Mini Magnets (4-pack unlaminated)	28		
12 Month Calendar	29		
Variety Magnet Package (3)	30		
Notecard Bonus Set (24)	31		
Mega Magnet Package (12)	32		
www.originalworks.com Total	Due	\$	

Please submit your artwork with this Order Form.
All artwork is returned.

Attach only 1 order form per artwork